



## **SME, Inc. USA Freight Options**

Are you purchasing new treatment tables or other equipment for your clinic?

These types of products require freight delivery that have different options from normal ground delivery. SME, Inc. USA has partnered with a third-party logistics company to provide you, our customer, with the best pricing possible. In order to quote you properly, we will need to know which type of delivery that you would like to use.

### **Here are the different freight delivery options:**

**Dock to Dock:** This delivery is solely reserved for customers who have receiving docks, where there is no need for lift gate service.

**Liftgate:** The driver will lower the product off the truck and the customer is then responsible for getting it inside.

**Inside Delivery:** The driver will bring the product inside the **first door** of the building.  
**\*There are times when the driver might need assistance with this, depending on the size and weight of the item\***

**White Glove Delivery:** The driver will bring the product to the room of your choice, unpack it and remove the packing debris. **(Additional charges may apply if not on the first floor)**

***This does not include assembly.*** With this option, the freight company will deliver the product(s) to the white glove provider who will then make the final leg of the delivery. The white glove provider will reach out to you to set up a window of time for delivery. This delivery typically requires the driver to bring another person to assist with the moving of the product(s).

**Full Service Delivery and Assembly:** Your products will be brought into the room of your choice, unpacked and assembled, with the debris being removed when the installers leave. Like the White Glove Delivery option, the freight company will deliver your product(s) to the installers. The installer will reach out to you to schedule a window of time to complete the delivery and get everything set up for you.

*\*\*Residential deliveries will require a site survey before quoting any freight\*\**

